ERE Board Decision no. 255, dated 21.12.2020

ON THE PROPOSAL OF TSO COMPANY ON THE INDICATORS OF STANDARD CRITERIA FOR THE QUALITY OF ELECTRICITY TRANSMISSION SERVICE FOR 2021

- 1. The Metering Indicators for the Supply Quality and the Safety Performance in the Transmission Network for 2021.
 - a. The Average Interruption Time for the Electricity Supply (AIT), 35 minutes.
 - b. Energy not Supplied (ENS), 467 MWh.
 - c. Notification Period for the Planned Interruptions in the Transmission System, 72 hours.
 - d. The Necessary Response Time to Respond to New Connections Requests within 60 days.
 - e. System Average Interruption Duration Index (SAIDI), 104 minutes.
 - f. Voltage Quality (VQ), according to the definitions of article 38 of the Transmission Code.
 - g. Percentage of the Complaints for Voltage Quality, 0%.