



REPUBLIKA E SHQIPËRISË

ENERGY REGULATORY AUTHORITY

DECISION

No. 81, of date 12.03.2026

ON

APPROVING SOME AMENDMENTS IN THE “REGULATION FOR THE QUALITY OF SUPPLY AND NETWORK SECURITY PERFORMANCE TO THE ELECTRICITY TRANSMISSION SYSTEM”, APPROVED WITH ERE BOARD DECISION NO. 207, OF DATE 18.12.2017 AND STANDARD CRITERIA INDICATORS OF THE QUALITY OF SERVICE TO THE ELECTRICITY TRANSMISSION SYSTEM.

Based on articles 7 point 1, 10 point 2, 16, 19 letter “h” and “j”, 20 letter “a” and 27 point 3 of Law. 43/2015 “*On Power Sector*”, as amended, as well as Articles 15 and 26 of the *Regulation on ERE organization, operation and procedures*, approved with ERE Board Decision no. 96, of date 17.06.2016; ERE Board, on their meeting dated 12.03.2026, after reviewing the report Protocol no. 82/1, of date 10.03.2026, prepared by Directory of Market Monitoring and Development of Renewable Resources, Directory of Customer Issues and Alternative Dispute Settlement and the Directory of Monitoring the Quality Standards, Security of the System and the Public Service Obligations, “*On approving some amendments on the “Regulation for the quality of supply and network security performance in the electricity transmission system”, approved with ERE Board Decision no. 207, of date 18.02.2017 and standard criteria indicators of the quality of service to the electricity transmission system*”,

Observed that :

- ERE Board with Decision no. 300, dated 17.11.2025, decided “*On initiating the procedure for some amendments on the “Regulation for the quality of supply and network security performance to the electricity transmission system”, approved with ERE Board Decision no. 207, of date 18.12.2017 and standard criteria indicators of the quality of service to the electricity transmission system*”.
- ERE with the official letter protocol no. 2865/1, of date 21.11.2025, informed the stakeholders the Transmission System Operator (TSO) company, the Albanian Association of Electricity Suppliers (AAES), the Ministry of Infrastructure and Energy (MIE), the Ministry of Economy and Innovation (MEI), the Customer Protection Association (MK), the Customer Protection Agency (AMK), the Chamber of Commerce and Industry (DHTI), the Competition Authority (AK), the Ombudsman Office (AP), the Association for the Customer in Focus (KF), regarding decision no. 300/2025 to share their opinions/comments for the amendments on the Regulation for the quality of supply and network security performance to the electricity transmission network.
- Also with the official letter Protocol no 82, of date 09.01.2026, ERE informed the Foreign Investors Association in Albania (FIAA) and the Association for Renewable Energy in Albania (AREA) on taking ERE Board decision no. 300 of date 17.11.2025.

- With the termination of the 20 days deadline from taking the opinions from the stakeholders, it turned out that at ERE are submitted the opinions from the Albanian Association of Electricity Suppliers Protocol no. 3087, of date 17.12.2025 and Protocol no. 196/4, of date 21.01.2026, the opinions from the Ministry of Economy and Innovation as well as the opinions from the Ministry of Infrastructure and Energy. Subsequently it was found that the comments of AAES incorrectly submitted regarding the aforementioned regulation, for which the AAES Association itself has informed ERE.
- The Ministry of Economy and Innovation with the official letter Protocol no. 2865/2, of date 12.12.2025 as well as the Ministry of Infrastructure and Energy with the official letter Protocol no. 2865/4, of date 24.12.2025 principally agreed within their scope of responsibility regarding decision no. 307/2025 “*On initiating the procedure for some amendments on the “Regulation for the quality of supply and network security performance to the electricity transmission system”, approved with ERE Board decision no. 207, of date 18.12.2017 and on standard criteria indicators of the quality of service to the electricity transmission system”*”.
- On 27.01.2026, ERE held a hearing session, in which representatives from TSO company, AAES, SPV Blue 1 company, the Ombudsman office, as well as representatives of ERE, participated, in order to discuss the comments of stakeholders regarding the amendments for which it has been initiated this procedure with decision no. 307/2025.
- All participants on this hearing session agreed with every point with each point of the proposed amendments and proposed ERE to continued the procedure for the approval of these amendments on the regulation, to improve the quality of supply at the electricity transmission system.
- Performance indicators (Average interruption time), ENS (Energy not supplied) and SAIDI (System Average Interruption Duration Index), for which has been initiated the procedure with ERE Board decision no. 300, of date 17.11.2025, for practical effect has been rounded as follows: from 25.96 minutes to 26 minutes for AIT, from 365.997 MWh to 366 MWh for ENS and from 39.48 minutes to 39.5 minutes for SAIDI.
- Article 12 of the *Regulation for the quality of supply and network security performance in the electricity transmission system*”, provides that: “*This regulation is subject of review or amendment with ERE Board decision*”.

For all of the abovementioned, ERE board,

Decided:

1. The approval of some amendments on the annex of the *Regulation for the quality of supply and network security performance in the electricity transmission system*, approved with ERE Board decision no. 207, of date 18.12.2017, aproved with decision no. 244, of date 02.12.2021, according to quality of standards table:
 - AIT (Average interruption time) was 35 min – becomes 26 min;
 - ENS (Energy not supplied) was 467 MWh – becomes 366 MWh,;
 - SAIDI (System Average Interruption Duration Index) was 100 min – becomes 39.5 min;
 - VQ (Voltage Quality) was within range: -10%, +11.8 – becomes within range (110 kV-300 kV): 0.90 pu - 1.118 pu; and within range (300 kV – 400 kV): 0,90 pu – 1,05 pu.
 - Article 6 of the “*Regulation for the quality of supply and network security performance to the electricity transmission system*”, approved with ERE Board decision no. 207, of date 18.12.2017, is abrogated;

- The last paragraph of Point 7.1 of Article 7 of the “Regulation on the quality of supply and network security performance in the electricity transmission system”, approved with ERE Board decision no. 207, of date 18.12.2017, *is amended and becomes*: “*The expected performance levels, as approved by the ERE, will be implemented immediately and will remain in force, until the reassessment of these standards by the ERE for the operation of the achieved performance.*”;
- Point 7.2 of Article 7 of the “Regulation on the quality of supply and network security performance in the electricity transmission system”, approved with ERE Board decision no. 207, of date 18.12.2017, *is abrogated*;
- Point 7.3, Article 7 of the “Regulation on the quality of supply and network security performance in the electricity transmission system”, approved with ERE Board decision no. 207, of date 18.12.2017, *is amended and becomes*: “*TSO company shall propose for review and ERE approval the revised allowed level of service quality standards criteria for the operation of the achieved performance. ERE may at any time, on its own initiative, initiate the review and approval process for the quality of service standards in function of the measured, reported and exercised performance*”.
- Point 7.4, Article 7 of the “Regulation on the quality of supply and network security performance in the electricity transmission system”, approved with ERE Board decision no. 207, of date 18.12.2017, *is amended and becomes*: “*No later than once every 3 years, ERE shall review the performance achieved during this period, reassess the expected performance levels and approve the permitted level of standard criteria for quality of supply and network security performance in the transmission system.*”
- Point 9.1 of Article 9 of the “Regulation on quality of supply and network security performance in the electricity transmission system”, approved with ERE Board decision no. 207, of date 18.12.2017, *is amended and becomes*: “*Compensation of end-use customers connected to the transmission network, in case of non-compliance with the standard criteria of supply quality and network security performance in the electricity transmission system according to the provisions of this Regulation, shall be made based on the provisions of the Transmission Network Code and the Transmission Service Agreement.*”.

2. The Directory of Customer Issues and Alternative Dispute Resolution of Complaints shall notify the TSO company and the relevant stakeholders of the ERE Board’s decision.

This decision shall enter into force upon publication in the Official Gazette.

Each party involved in this procedure may request the review of the ERE Board’s decision within 7 calendar days from the date of receipt of this decision, in the presence of new evidence that may lead the Board to issue a different decision or in cases of identified material errors. An appeal against this decision may be filed with the Administrative Court of Tirana within 30 calendar days from the date of its publication in the Official Gazette.

This decision is published on the Official Gazette.

ERE CHAIRMAN

Petrit AHMETI